

Spawn - Privacy notice

Redgate (which means Red Gate Software Limited and its subsidiaries) respects your privacy. All information you give us is held with the utmost care and security.

Please take time to review this privacy policy as it sets out our privacy practices and tells you how your personal information will be treated by us. We do not sell, rent or loan any identifiable information regarding our customers to any third party. Only in the circumstances described within this Privacy Policy would we share your information with any third party.

Our use of personal data is in accordance with the General Data Protection Regulations 2016 (GDPR).

How we use your information

If you're visiting the Spawn website, using the Spawn hosted service, or working with any of our teams, this privacy notice sets out what data we collect, and how we use it. It also describes your rights regarding our use of your data.

We collect common types of personal data, such as: name, job title, company, industry, postal address, email address, phone number, and your computer's IP address.

We will use your data to:

- Allow you to use the Spawn service
- Engage with you to guide the development of the product
- Analyze how the service is used in order to guide product development
- Follow up with you on your interest in Spawn, and Redgate's other products and solutions

IMPORTANT

The Spawn hosted service is intended as a development and test platform. We recommend you mask, anonymise, or generate test data before uploading your database image.

When you upload your databases to the service, you agree that Redgate are not acting as a Data Processor under the GDPR, and that your databases do not contain personal data.

Visiting the Spawn website

When you visit the Spawn website, we collect standard internet log information and details of visitor behavior patterns, including through the use of third-party analytics services (such as Google Analytics and Hubspot). We do this to understand how people are using our websites, to manage their operation and to diagnose any problems. We retain these logs for up to three months.

We rely on the lawful basis of legitimate interests to process this data.

Signing up for the Spawn service

If you choose to sign up for the Spawn service, we will use your name and contact details to get in touch with you about your interest in the service, provision your access, and ask you for feedback about your experiences

with it to allow us to develop the service.

You can opt out of this service any time by letting the Spawn team know, or by emailing privacy@red-gate.com.

We rely on the lawful basis of legitimate interests to process this data. We retain this data for the duration of your involvement with the Spawn preview program. We may retain any feedback you provide for longer, to enable us to continue development of the service. You can ask us to remove it at any time by asking the Spawn team, or emailing privacy@red-gate.com.

Using the Spawn service

When you use the Spawn service, we use your email address and a token provided by your identity provider, such as GitHub or Azure Active Directory, to grant you access to the service. We store authentication tokens on your computer to allow access to your data.

If you share Spawn images with others, we use the GitHub organization and team name to control access to those images.

We also record the features of the service that you use, in order to guide our product development.

We rely on the lawful basis of legitimate interests to process this data, and retain it as part of our product research. If you wish to remove your data, you can ask the Spawn team to do so.

We collect standard log information, including your IP address and user identifier, in order to provide, manage and diagnose any problems with the service. We rely on the basis of legitimate interests to do this. We retain these logs for up to three months.

Your rights

Under the GDPR, you have rights as an individual which you can exercise in relation to the information we hold about you:

- Confirmation of personal data that is being processed
- Access to your personal data

If you object to the way we are processing your data, or would like us to erase your personal data, contact privacy@red-gate.com. In some situations, we may need to keep some of your data (for example, records of your purchases) to comply with our legal obligations.

Complaints and queries

Redgate tries to meet the highest standards when collecting and using personal information. We take complaints very seriously. If you feel our collection or use of information is unfair, misleading or inappropriate, we encourage you to bring this to our attention. We also welcome any suggestions for improving our procedures.

If you have any questions regarding this policy, or wish to make a complaint about the way we've handled your personal information, contact privacy@red-gate.com.

You can also write to us at:

Compliance Manager
Red Gate Software Limited
Newnham House
Cambridge Business Park
Cambridge
CB4 0WZ
United Kingdom

If you are unhappy with how we have used your data, you can complain to a supervisory authority. In the UK, this is the [Information Commissioner's Office](#).

Changes to this privacy policy

We regularly review our privacy policy. This policy was last updated on 9th July 2020.